



Dear New Homeowner,

Welcome to Whisper Valley!

My name is David Currie and I am the Community Relations Manager for **EcoSmart Solution**. You may have already noticed some color coding on this page, and that is there to help you differentiate between **EcoSmart** and its **partners**. This quick guide is here to address some of the most asked questions about who does what, and when.

EcoSmart Solution

EcoSmart Solution is your geothermal service provider and has provided the Geothermal, Solar, and Smart Home Technology products included in your household via your homebuilder and their chosen vendors. Please refer to the second page of the [PID and EcoSmart Addendum](#) document provided during your home closing for a list of these items specific to your new home.

Appfolio

Appfolio is the **EcoSmart Solution** Payment Portal for the monthly geothermal assessment. You will receive an activation email for your account within the first week of closing to the account you gave to your builder and title company. In most cases, your builder has already paid your assessments through to the first day of the next year, but it's important that you become familiar with the portal regardless. One feature to note about **Appfolio** is the "Service Request" feature where you can easily schedule maintenance requests (related to the geothermal and solar equipment) should you need one. If you have not received the activation email – please contact me immediately.

Powers IOT

Powers IOT is **EcoSmart Solution's** Smart Home Technology installer. While your home already includes the Nest Thermostats – you will also receive a Nest x Yale Smart Door Lock, Nest Hello Video Doorbell, Sense Energy Monitor, and a Google Home Hub. **Powers IOT** will individually schedule the installation shortly after your closing. If you do not receive any communication for whatever reason - please contact me.

Air Temp Solutions

Air Temp Solutions (ATS) is **EcoSmart Solution's** Air Conditioning Expert and will be providing you two filter changes per year, for the first three years of your occupancy on behalf of **EcoSmart Solution**– at no cost to you. This is a courtesy that we offer as a thank-you for being a member of our community and will be scheduled individually with **Air Temp Solutions**.

Interconnection Agreement

Bluebonnet Electric Cooperative is the electric utility provider for **Whisper Valley**. Per **EcoSmart Solution's** guidance, your homebuilder and their chosen solar vendor have installed a Solar PV system – the Bluebonnet Interconnection Agreement is an agreement entirely between you, the resident, and **Bluebonnet** to set you up as a vendor for your excess solar generation. Without this agreement in place, your solar system *will not be active*. Please contact **Bluebonnet Electric Cooperative** for more information about this document, and loop in your builder's chosen solar vendor for specific details. If you have any questions about the content to fill out, you can email me any time and I will do my best to respond to you in a timely manner.

Whisper Valley Homeowners Association

Whisper Valley has a Homeowners Association that is very much separate from EcoSmart Solution, and all communication to the HOA should be directed to Kara Weinstein at kweinstein@tiholdings.com. These items include but are not be limited to: **Whisper Valley** Development, Homeowner Events, Architectural Modifications, HOA Payments & Violations, the Discovery Center, Amenity Hours, ETC.

Please feel free to send me any questions you may have about **EcoSmart Solution**, or if you would like to schedule an individual meeting to discuss something in more depth. I am a resource to the community and take great pride in doing so. Congratulations!

David Currie

Community Relations Manager

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